

Sunland® Shutters warrants that our Lexwood Premium and Advantage shutters will be free from defects in materials or workmanship for as long as the original purchaser owns the shutters. This warranty applies only to end user customers. Sunland® Shutters also includes a 4 year limited warranty on color fastness of the paints and stain on the shutter products. This warranty is expressly conditioned upon the Sunland® Shutters being properly installed without modification and containing original materials and components. Any resale or transfer of the product or any original parts and/or materials voids this warranty.

This warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall Sunland® Shutters be liable for incidental or consequential damages, or for any expense associated with such damages. Purchaser's sole remedy against under this warranty is the repair or remanufacture of the defective product by Sunland® Shutters. Repairs will be made only with like or similar parts. This warranty does not include any payment for shipping charges nor for any labor costs, including but not limited to the cost of measuring and installation. Improper, inappropriate, or unauthorized replacement parts, repairs or maintenance void this warranty. This warranty excludes all liability for removal of the shutter and reinstallation in the same or another window, or damage to the window frame, glass or other portion of the window. All other warranties, both express and implied, are expressly disclaimed. This warranty excludes all liability for consequential or incidental damages for any cause whatsoever.

Sunland® Shutters are made for indoor use only. The product is not designed for outdoor use. Any misuse or misapplication of any Sunland® Shutters product, including any use of the Sunland® Shutters product for product for outdoor use voids this warranty and Sunland® Shutters will be released from any obligations under this warranty. The Warranty does not include any conditions or damages resulting from accidents, alterations, misuse, extraordinary use, misapplication, improper handling, improper installation, improper repairs, operation or cleaning, loss of color intensity, exposure to salt air, damage from insects, or the yellowing and cracking of plastic parts with the passing time. This warranty does not cover variation in color, grain, or texture in natural wood products nor excessive warping of wood slats in high humidity areas or moisture prone applications. Sunland's limited warranty does not cover damage to following hardware accessories / parts or minor issues generally associated with normal shutter wear and tear after a period of 12 months from the date of original installation:

- Tension loosening on louvers
- Loose or defective magnets
- Yellowing or cracking of plastic parts
- Loose tilt rod staples
- Discoloration or rusting of hardware accessories such as magnet plates and hinges

You must notify Sunland® Shutters, if your order contains any discrepancies, non-conforming products, or any damage, immediately upon receipt of your shipment and before the shutters are installed or any alterations are attempted. Sunland® Shutters will then provide you with further instructions. The following incidents are excluded from coverage under this Limited Warranty.

1. Exposure to air pollutants and normal atmosphere conditions may cause all painted or stained wood surfaces to vary in color slightly. We suggest ordering at the same time for all windows in the same home.
2. Any defect, malfunction, or failure to perform which has occurred due to abuse, improper application or failure to properly maintain the product by end user or hi/her/its agents or contractors.
3. Any damage to the shutters caused by settlement or structural defects of the building in which they are installed.
4. Any damage caused by wind, hail, lightening, water damage, severe heat or sun or other acts of nature, act of God, intentional acts, accidents, exposure to harmful chemicals or pollutants.
5. Damage caused by improper installing or handling.
6. Any shutter which has been repaired or altered without proper authorization from Sunland® Shutters.
7. Sunland® Shutters will not be responsible for delivery charges or packing costs.

Maintenance & Cleaning Instructions: Wood materials are best maintained by dusting (feather or electrostatic duster). Light dusting is advised before any type of cloth, as the fine dust on shutters may be abrasive to painted or clear finish and cause scratching to finish. In cases where more aggressive cleaning is needed. Dust first, then use a cloth, slightly dampened (with water only) to wipe down shutters. DO NOT use any type of furniture polish or cleaning solvent! This will cause yellowing and/or cracking of finish on wood shutters. This will forfeit all claims to warranty regarding finish.

Sunland's Lexwood Shutters are manufactured to industry standards. Minor imperfections not noticeable from a distance of 3 feet ordinary lighting conditions in normal installations are not considered defects. Sunland® Shutters reserve the right to inspect the products prior to repair or remake. Non-defective or altered products will be returned freight collect without credit issued or repair made. Shutters will not be responsible for any unauthorized repair charges from another party. Repair or remake of any defective product will be done only to the original size and specification. Sunland® reserves the right to discontinue or change any Sunland® Lexwood Shutters as currently manufactured. If Sunland® determines to make a replacement under the terms of this Limited Warranty and an exact replacement part is not available, Sunland® reserve the right to substitute a part or parts of equal quality at its sole option.

Wood is a natural product. Due to variations in wood grain and the manner in which wood accepts finishes, your final product may vary slightly from the sample. This warranty does not imply not automatic replacement of any product. Sunland® Shutters reserves the right to repair or replace any product at our own discretion. Sunland® Shutters reserves the right to make changes and improvements in our products that may differ from products previously manufactured.

The state law in which shutters were purchased may vary from state to state which governs all other rights. Some states do not allow the exclusion or limitation of implied warranties, or incidental or consequential damages, so the above limitation may not apply to you.

Disclaimer: Sunland® Shutters reserves all rights on updating or modification of any contents within this documentation without prior notification.